## Agenda

### AGENDA

Draft – 22/02/2005

<table>
<thead>
<tr>
<th>Time</th>
<th>Workshop Segment / Presentation Topics / Activities</th>
<th>Speaker(s) / Moderator</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30</td>
<td><strong>Introduction</strong> (History of the Project, Purpose of the Workshop, Outline of the Day and Expectations of Participants and the Workshop)</td>
<td>Ivan Zavadsky</td>
</tr>
</tbody>
</table>
| 8:50  | **Overview of Tariff and Effluent Charges Project and Initial Reform Proposals**<br>
> Process – national profiles and case studies; system accounts; net benefits criteria<br>
> Some first principles: transboundary pollution in context, Water system status and goals, Roles of tariffs and effluent charges<br>
> The importance of: Coordination, Practical implementation, Burdens on customers<br>
> Reform bundles for consideration: Tariffs designs, Billing and collection systems, Tariff levels and locally financed investment, Effluent charge design | Glenn Morris / Ivan Zavadsky           |
| 9:30  | **Introduction of Participants**<br>
> Participants self-introduction<br>
> Opportunity to make initial comment on the reform proposals | Glenn Morris                           |
| 10:15 | **Break** - Coffee and Tea                                                                                         |                                        |
| 10:30 | **ASTEC model – Description and Use**<br>
> Overview<br>
> Data Organization and Requirements<br>
> Scenarios Development<br>
> Possible applications: investment and financial planning and policy impact analyses. | Andras Kis / Glenn Morris              |
| 11:15 | **Report from Karlovac, Croatia:** Issues and challenges, Policies Adopted, Plans for the future – including reforms at the local and national level | Mr. Kresimir Veble / Glenn Morris      |
| 11:50 | **Report from Transdanubian Regional Waterworks, Hungary:** Issues and challenges, Policies Adopted, Plans for the future – including reforms at the local and national level | Mr. Laszlo Csuport / Andras Kis        |
| 12:25 | **Charge to Participants:**<br>
> What reforms to promote?<br>
> How to promote them?<br>
> Coordination with ministries? Communities? Assistance programs? | Ivan Zavadsky                         |
<p>| 12:40 | <strong>Lunch</strong>                                                                                                         |                                        |</p>
<table>
<thead>
<tr>
<th>Time</th>
<th>Workshop Segment / Presentation Topics / Activities</th>
<th>Speaker(s) / Moderator</th>
</tr>
</thead>
</table>
| 14:00    | **Phase 2 Plans**  
> Phase 2 framework: Reform proposal dissemination, Case study update, Demonstration project,  
> Questions                                                                 | Glenn Morris / Ivan Zavadsky            |
| 14:30    | **Discussion – Tariff Bundle 1 / Tariff redesign:**  
> fixed charges  
> cost-of-service based tariffs  
> book keeping  
> performance audits                                                                 | Participants / to be determined         |
| 15:15    | **Discussion – Tariff Bundle 2 / Collection and billing:**  
> account collection,  
> variable service levels,  
> billing system,  
> community relations,  
> metering                                                                 | Participants / to be determined         |
| 16:00    | **Break – Coffee and Tea**                                                                                           |                                         |
| 16:30    | **Discussion – Tariff Bundle 3 / Tariff levels:**  
> increases to support investment program,  
> fee accrual,  
> management capacity building,  
> economic regulation,  
> privatization                                                                 | Participants / Ivan Zavadsky           |
| 17:15    | **Discussion – Tariff Bundle 4 / Effluent Charges**  
> Effluent Charge: Link to effluent levels, Pollutants covered, Effluent charge rate, Use of effluent charge revenues | Participants / Ivan Zavadsky           |
| 18:00    | **Draft Recommendations on Tariff and Effluent Charge Reforms**                                                     | Glenn Morris / Ivan Zavadsky           |
| 18:45    | **Closing the workshop**                                                                                           | Ivan Zavadsky                          |
| 19:30    | **Dinner**                                                                                                          |                                         |